Training Center - **UnityPoint Health-Des Moines (IA05121)**.

Emergency Cardiovascular Care (ECC) Region - **Iowa**.

**Training Center – Secretary Gena Brown**
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Phone: 515-241-6811
Fax: 515-241-5038

**BLS Training Center Coordinator** - Kerry Jo Smith
Phone: 515-241-4207

**ACLS Training Center Coordinator** – Erica Sand
Phone: 515-241-5048

**PALS Training Center Coordinator** – Terry Neal
Phone 515-241-4351

**Training Center Resources**
- **UnityPoint Health-DM Instructor Resources** - website includes your instructor forms, policies, and other valuable information from the CTC:
  [http://www.unitypoint.org/desmoines/instructor-resources.aspx](http://www.unitypoint.org/desmoines/instructor-resources.aspx)
- Written examinations – email training center

**Online Resources**
- **AHA Instructor Network**: [http://www.ahainstructornetwork.org/](http://www.ahainstructornetwork.org/)
  Technical Support for AHA Instructor Network:
  877-AHA-4CPR (1-877-242-4277)
  Monday – Friday, 8:00 a.m. – 5:00 p.m., Central Time
  Email: [ahainstructornetwork@heart.org](mailto:ahainstructornetwork@heart.org)
- Purchase books, DVDS, online classes - [https://shopcpr.heart.org/](https://shopcpr.heart.org/) - AHA
- Student resource for missing eCards - [http://www.heart.org/CPR/mycards](http://www.heart.org/CPR/mycards)
- AHA Website - [http://www.heart.org/](http://www.heart.org/)
- Hands Only CPR website - [www.heart.org/HandsOnlyCPR](http://www.heart.org/HandsOnlyCPR)
- Mannequins
  - Laerdal Medical Corporation 1-888-562-4242
    [www.laerdal.com](http://www.laerdal.com)
  - Prestan Products 1-800-434-7989
    [https://www.prestanproducts.com/products/](https://www.prestanproducts.com/products/)
  - WorldPoint ECC, Inc. 1-888-322-8350
    [www.eworldpoint.com](http://www.eworldpoint.com)