



PLAIN LANGUAGE SUMMARY OF UNITYPOINT HEALTH FINANCIAL ASSISTANCE POLICY

UnityPoint Health (“UPH”) offers financial assistance to many people who have health care needs and are not able to pay for care. UnityPoint Health does not want a person’s ability to pay their bill to stop them from getting care. This is a summary of the UnityPoint Health Financial Assistance Policy (“FAP”).

Availability of Financial Assistance

You may be able to get financial assistance if you are not able to pay your health care bill. UnityPoint Health gives financial assistance for required medical services. Optional services, such as cosmetic procedures, will not receive financial assistance.

Eligibility Requirements

Total income of the people living in the home is used to determine if you will get assistance. If this income is below 200% of the Federal Poverty Level (FPL), you will not have to pay your hospital bill. Incomes between 200 and 600% of the FPL guidelines will not pay more than the amounts generally billed to individuals who have insurance and may be eligible for additional discounts. If you have a lot of assets, you may not get financial assistance. Please refer to the full Unity Point Health financial assistance policy (FAP) for a complete explanation and details.

Where to Find Information

There are many ways to find information about the financial assistance application process or get copies of the FAP or financial assistance application form. To apply for financial assistance, you may:

- Download the information online at www.unitypoint.org/FAP
- Request a printout of the information by writing to: UnityPoint Health Financial Assistance P. O. Box 809330 Chicago, IL 60680-9330
- Request the information by calling the UPH Financial Assistance Team directly at (833) 874-4243

Availability of Translations

The Financial Assistance policy, application form, and the plain language summary is offered in the following languages: English, Spanish, French, German, Laotian, Serbo-Croatian, and Vietnamese. It can also be offered in a large print version. UnityPoint Health may elect to use translation aids, translation guides, or use a qualified bilingual interpreter by request. For information about translation of the UnityPoint Health financial assistance forms please a representative at (833) 874-4243.

How to Apply

You will need to fill out a financial assistance application. The completed application and requested documents will need to be sent to UnityPoint Health for review. If you need help with the application, you may contact the UPH Financial Assistance Team at (833) 874-4243. When completed, the application and requested documents should be mailed to: UnityPoint Health Financial Assistance, P. O. Box 809330, Chicago, IL 60680-9330.